

MobiQuip Notice of Right to Cancel



Customer Name Address
..... Postcode
Goods Supplied
Date Issued Issued by Signature
Date Received Received by Signature

Where Goods have been purchased from us in your home to a value greater than £42.00 or where goods have been purchased from us over the telephone or via the internet of any value, The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations give you 14 calendar days from the date you received or collected your complete order to notify us of items you are not completely happy with. We must receive any item you return to us within 14 calendar days of your notification to us of your intention to return the items. Orders cancelled under these Regulations are entitled to a refund of any standard postage paid for the delivery of your order, but you are responsible for any postage incurred in returning the items you wish to cancel to us.

Items must be returned in the condition you received them, which includes keeping any hygiene seals in place. You will lose your right to return an item if you unseal a product that needs to be sealed for health or hygiene reasons.

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations give us the right to reduce the amount of refund that you receive, in the event that non faulty items being returned are damaged or used in any way. The amount which we might reduce your refund by will be dependent on the decrease in value of your use of the item. You should note that should your use mean that your items cannot be resold, this reduction may be 100%.

On receiving your goods back, MobiQuip will refund any money due back to you by original payment method within 14 days.

Your Statutory Rights are not affected in any way.

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Should you wish to exercise your right to cancel you should complete the information below and return this complete form within 14 days of receiving your goods to:

Mobility & Lifestyle Customer Support, The Tower, Pera Business Park, Nottingham Road, Melton Mowbray LE13 0PB. Alternatively, you can call us on **0800 118 2625/01664 400 126** or email us at **sales@mobiquip.co.uk**

I Hereby give notice that I wish to exercise my right to return the goods as outlined above

Signed.....

Print Name Date